



Ebix/HealthConnect Broker Portal Individual & Family Plans (IFP)

Ebix/HealthConnect has made it easy for brokers to find the right medical coverage for individuals and families through its Individual and Family Plan system (IFP). IFP, which is seamlessly integrated with Ebix/HealthConnect's small group Broker Portal, allows brokers to have one single system for managing all their group and Individual and Family Plan business. IFP has three principal components, which can be purchased individually or as a bundle:

- Broker IFP Quoting
- Consumer IFP Quoting
- Agency Websites

The **Broker IFP Quoting** system enables brokers to find providers, run quotes, create reports on prospects by a number of criteria as well as to keep track of email communication with their prospective clients. Whether it is easily entering prospect information, sending proposals to their prospective clients, accessing an up-to-date provider directory and application library, or utilizing a built-in email auto responder that permits brokers to send pre-written messages to their prospects, IFP's features allow brokers to work more efficiently and attain more new business.

The **Consumer IFP Quoting** system allows consumers to browse through individual and family health plans from multiple carriers themselves. The consumer quoting link is available with our agency websites or can easily be added to a broker's existing website. The prospect can also log on to an interactive comparison shopping site through a link in the email sent to them by the broker with the broker's suggested plans. All prospects who wish to purchase a plan are directed automatically to the carrier's online enrollment system and the broker's information is registered automatically to receive credit for the sale. All activity is measured and summarized for the broker in a variety of ways.

Ebix/HealthConnect also provides brokers with an option of designing a professional turnkey **Agency Website** to promote their business online. Brokers can select from a variety of clean, user-friendly layouts that brokers can customize to their specifications. Website hosting and email services are also included.



BROKER IFP QUOTING

As the broker, you control all of the important features of your IFP quoting system. You define the carrier and plans you choose to show your clients and you manage your printable applications.

Plan Selection

Select any number of plans to be included in the final proposal. You may either select all available plans or just the recommended few. Use the "Row View" option to quickly browse through and select plans or the "Detailed View" to access more detailed plan benefit information. You also have access to various sorting and filtering tools to make your selections even easier.

The screenshot shows the HealthCONNECT interface for plan selection. At the top, there are navigation links for Home, Contact Us, and Logout. Below that is a breadcrumb trail: Accounts > Account Summary (Individual And Famil...) > Joe Rep > Plans. A search bar and filter dropdowns are present. The main area displays 'Quoted Traditional IFP Plans - 6 Plans Found' with several filter menus: All Carriers (Anthem Blue Cross, Blue Shield, Covered CA, HealthNet, HSA, All, Non-HSA, HSA-Qualified), All Plan Types (HMO, EPO, PPO), All Metallic Levels (Silver, Bronze, Gold, Platinum), and Any Premium (<\$100.00, \$100.01 - \$250.00, \$250.01 - \$500.00, \$500.01 - \$750.00). Below the filters is a table of quoted plans.

	Carrier Name	Plan Name	Plan Type	Deductible	Copay	Maternity	Total Cost	Actions
<input type="checkbox"/>	Covered CA	Molina Silver 70 HMO	HMO	\$2,500	\$35	Yes	\$1,189.14	
<input type="checkbox"/>	Covered CA	LA Care Silver 70 HMO	HMO	\$2,500	\$35	Yes	\$1,234.00	
<input type="checkbox"/>	Covered CA	Health Net Silver 70 HMO	HMO	\$2,500	\$35	Yes	\$1,310.00	
<input type="checkbox"/>	Covered CA	Anthem Silver 70 HMO	HMO	\$2,500	\$35	Yes	\$1,378.58	
<input type="checkbox"/>	Covered CA	Kaiser Permanente Silver 70 HMO	HMO	\$2,500	\$35	Yes	\$1,519.15	
<input type="checkbox"/>	Covered CA	Blue Shield Silver 70 HMO	HMO	\$2,500	\$35 ded waived	Yes	\$1,634.00	

Disclaimers and Notices

Anthem Blue Cross

- The benefit details are a summary for informational and comparison purposes only and do not include the full extent of limitations and exclusions. We want you to understand what your coverage does not include before you enroll. Review the evidence of coverage / insurance policy (plan contract) for a detailed description of benefits, co-pays, coinsurance, deductibles, limitations, and exclusions. You can obtain a copy from your agent or by calling us. The overview of coverage and member cost shares are based on benefits being received from an in-network provider. Member cost shares may be more for services received from an out-of-network provider. Some medical plans may not have an out of network benefit and you may be responsible for all costs for services received from an out of network provider. The rates quoted here are subject to change. Rates may change for a variety of reasons including, but not limited to, plan effective date, age of applicant(s), geographic location and other factors. If there is any difference between the rates quoted on this site and the final assigned rate, the rate assigned by Anthem at the time of the application being approved will prevail.

HealthNet

- Health Net PPO plans are Pending Regulatory Approval.

Proposals

The IFP system offers few convenient ways to deliver the finished proposal to your client. You can choose to email or print the proposal directly from the system, allowing your prospects to begin the review process right away. Select from several proposal options, such as side-by-side, detailed, or color, and tailor the printable proposals to your client's personal selling style. Once your proposal is printed or sent to your clients, a copy is saved to your Activity summary with just one click.

Prospect Management

Ebiz/HealthConnect's IFP system allows you to easily save and organize prospects and proposals. All prospect information, including contact and previous proposals, is saved automatically.

Account Name	Producer Name	Effective Date	Last Quoted	Last Quote Run By	Number of Lives	Zipcode	Type	Status	Application Type	Actions
Individual And Family Plans	Joe Rep	11/01/2017	10/27/2017	Agent	4	90210	Prospect	Active		[Edit] [Print]
Individual And Family Plans	Joe Rep	06/01/2017	5/28/2017	Consumer	1	90210	Prospect	Active		[Edit] [Print]
WHA IFP	Joe Rep	01/01/2017	11/18/2016	Agent	9	90654	Prospect	Active		[Edit] [Print]
CCHP IFP	Joe Rep	01/01/2017	11/10/2016	Agent	8	94005	Prospect	Active		[Edit] [Print]
Prospect 2242498	Joe Rep	01/01/2017	11/3/2016	Agent	9	91901	Prospect	Active		[Edit] [Print]
Covered CA IFP	Joe Rep	03/01/2017	10/31/2016	Agent	9	94025	Prospect	Active		[Edit] [Print]
Healthnet IFP	Joe Rep	01/01/2017	10/28/2016	Agent	9	94023	Prospect	Active		[Edit] [Print]

Provider Directories

Ebix/HealthConnect provides you with links to all available online provider directories. Click on the carrier name and a new window will open up with the carrier's provider directory. Ebix/HealthConnect also maintains these links for you, so rest easy knowing the carrier information is available and up-to-date.

HealthCONNECT the employee benefits network

Support Online Manual

>> HOME

Provider Search

Click on the associated link to search for providers in the listed carriers.

Menu Privacy Logout Manual Tutorial

	Aetna	Search Providers
	Anthem Blue Cross	Search Providers
	Blue Shield	Search Providers
	CaliforniaChoice	Search Providers
	Health Net	Search Providers
	Kaiser	Search Providers
	MediExcel	Search Providers
	Sharp	Search Providers
	Sutter Health Plus	Search Providers
	UnitedHealthcare	Search Providers
	WHA	Search Providers

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Application Library

Ebix/HealthConnect's application library not only maintains the most up-to-date carrier applications, but also dynamically imprints the applications with your personal information. The system even maintains any available online applications. Print them out for your own use, or send them directly to your client via email.

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Online Forms

Choose from the available PDF forms and marketing materials below.

Covered CA

-- All Categories --

Form	Date Posted
Employee Application (Spanish) - Effective 1/1/14	11/15/13
Employee Application (Spanish) - Effective 1/1/15	05/15/15
Employee Application - Effective 1/1/14	09/19/14
Employee Application - Effective 1/1/15	05/15/15
Employee Application - Effective 1/1/16	02/11/16
Employee Application - Effective 1/1/17	06/27/17
Employer Application (Spanish) - Effective 1/1/14	11/15/13
Employer Application (Spanish) - Effective 1/1/15	05/15/15
Employer Application - Effective 1/1/14	08/20/14
Employer Application - Effective 1/1/15	05/15/15
Employer Application - Effective 1/1/16	02/11/16
Employer Application - Effective 1/1/17	06/27/17
Employer Application - Effective 7/1/17	07/24/17
Late Submission Acknowledgement	01/11/17

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CONSUMER IFP QUOTING

Through the consumer IFP quoting system, you can offer prospective clients online access to an intuitive and easy-to-use comparative quoting system that enables cross carrier comparisons and online enrollment. The module allows consumers to peruse IFP plans from multiple carriers through a link placed on your website. The prospect can also log onto an interactive comparison shopping site through a link in the email you sent them with your suggested plans. All activity is measured and summarized for you. If you utilize our consumer-side quoting system, you can also select the questions to be asked or required of a prospect prior to receiving a quote. Quote requests generate both an email notification to the agent and a prospect record in your Broker IFP Portal.

Ebix/HealthConnect's IFP quoting system is specifically designed to engage visitors and provide a simple, user-friendly way for them to review available plans. Prospects simply enter the requested/required information and click on "Get Quote".

Shop for Individual/Family Health Plans

Please complete the following information so we can provide you with a quote! Fields marked with an asterisk (*) are required to continue.

[Already have an account? Sign In](#)

Coverage Information

What type of coverage are you looking for?

Individual & Family **Medicare Supplemental 65+** **TransitionSM (Short-Term)**

Date you would like coverage to begin * Zip Code *

11/01/2017 11716

Personal Information

Tell us about yourself.

First Name * Last Name *

Individual And Family Plans

Email Address * Phone *

ifp@email.com 555-555-1212 ✕

[Get a Quote](#)

The proposal screen shows a complete summary of the available plans in an easy-to-read format. Prospects can review available plans and have easy access to plan benefit details, provider directories and enrollment applications.

Individual/Family Health Insurance Plans **Bohemia, NY Effective 11/1/2017**

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29 Plans Found [Update](#)

Sort By

- Premium (Low to High)
- Carrier
- Deductible
- Copay
- Plan Name

Company

- Oscar (16)
- CareConnect (13)

Metallic Level

- Platinum (7)
- Gold (7)
- Silver (8)
- Bronze (7)

Premium

Affordable Care Act Health Insurance Plan Types

- B** Bronze Plan
- S** Silver Plan
- G** Gold Plan
- P** Platinum Plan

Oscar Simple Bronze [Compare](#)

Plan Type	EPO
Deductible	\$7,150
Copay	0% after ded
Inpatient Hospital	0% after ded
RX	\$5 ded waived
Maternity	Covered

Your Premium (Monthly Cost) **\$424.52**

[Providers](#) [Rate Detail](#)

B [Apply Now](#)

[Benefit Details](#)

Online Applications & Enrollment

Ebix/HealthConnect's consumer IFP quoting system enables prospects to enroll online directly from your website.

Online applications are integrated into the system so the process is seamless for your prospect and you are assured of receiving credit for the application. In addition to all available online applications, your prospects can also request enrollment by downloading a paper version of your applications.

AGENCY WEBSITE

Ebix/HealthConnect offers a complete turnkey website system that includes everything you need to put your agency online. Our sites combine professional design with a simple, easy-to-use style. Select from our various designs to create your own look and feel. You can also incorporate your agency logo.

☎ contact | Call Now (877) 805-2828 x250



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